

# Flexiplan

## Limited Warranty on Baan Natura

### Introduction

Thank you for your recent purchase of Baan Natura. We believe we manufacture the high quality and attractive Scandinavian Red Pine house and that is why we offer structure warranty for every unit of Baan Natura House.

### Transferability of this Warranty

This warranty is personal to you or "....., and may not be transferred to others.

### What is Covered

- 1) We warrant that structure of Baan Natura House is free from any manufacturing and installation defects that affect strength of the house for 10 years.
- 2) We warrant that Baan Natura House has been protected from termites for 10 years when the Red Pine is impregnated by pressure treated CCA (copper chromium arsenic)

### What is Not Covered

This warranty is covered for Baan Natura that was installed and constructed under supervision of Flexiplan staff. This warranty does not cover any damage that comes from uncontrollable situations. Some examples of conditions not covered by this warranty include;

- 1) Acts of God such as hail storms and winds in excess of 100 kilometers per hour.
- 2) Riot

### Expiration of the warranty

- 1) The warranty of prefabricated house is expired 10 years after the day that seller finishes the installation and submits the house to the buyer.
- 2) The warranty of prefabricated house is expired or ended immediately if each structure, part or component of the house is adjusted, changed, constructed or added from buyer or others without the letter of acceptance from the sellers or Flexiplan Design Co., Ltd.

### What is Your Remedy

If structure of your Baan Natura is defective during the term of this warranty, we will fix the defective structure by our own cost.

### Claims Process

To make a claim under this warranty, you need to send us a letter addressed to Flexiplan Design Co. Ltd., Baan Natura Department 141/4 Moo 8, Soi Sukapiban 2, On-Nut Rd, Prayet, Bangkok 10250 Thailand. Explain the problem and include copy of this warranty. Shortly after we receive your communication, we will contact you regarding your claim and will walk you through the entire process. To fully evaluate your claim, we may ask you to provide, at your expense, pictures of your structure that is defective.

### Limitations

YOUR REMEDY FOR DEFECTED STRUCTURE IS FULLY DESCRIBED IN THE PRECEDING SECTION "WHAT IS YOUR REMEDY" YOU ARE NOT ENTITLED TO ANYTHING MORE THAN WHAT IS DESCRIBED IN THAT SECTION.

Name of Authorized Person

Date of finished Installation

Krerkwich Krisadaphong  
General Manager

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